



## **Schedule of Community Benefits** **July 1, 2006 – June 30, 2007**

### **Charity Care**

Charity care is care for which the provider does not expect to receive payment from the patient or a third-party payer. Charity care does not include bad debt or the unreimbursed cost of Medicare, Medicaid, and other federal, state or local indigent health care programs, eligibility for which is based on financial need.

Cost: **\$1,692,191**

### **Language Assistant Services**

BroMenn is sensitive to the needs of non-English speaking guests and has ensured that key written materials are available in Spanish as well as in English. In addition, BroMenn provides:

#### *Language Line*

BroMenn subscribes to an interpreter phone service for a variety of languages, providing free assistance to help non-English speaking guests communicate more efficiently.

Cost: **\$6,084**

#### *Language Interpreters*

BroMenn has translators available to assist patients that may not use English as their primary language.

Cost: **\$882**

### **Government Sponsored Indigent Health Care**

#### *BroMenn Healthcare*

Unreimbursed cost of Medicare, Medicaid, and other federal, state or local indigent health care programs, eligibility for which is based on financial need. Includes both inpatient and outpatient services.

Cost: **\$14,040,714**

*BroMenn Physicians Management Corporation*

BroMenn, through BroMenn Physicians Management Corporation, provides access to physicians through various clinical offices throughout the Bloomington-Normal area. These practices also incur costs associated with unreimbursed costs for Medicare, Medicaid, and other federal, state or local indigent health care programs, eligibility for which is based on financial need. Costs Include both inpatient professional services and outpatient services. Subsidies for Medicare/Medicaid in underserved areas are reported in the "Subsidized Health Services" section and are not included here.

Cost: **\$3,367,413**

**Donations**

*Meeting Space*

Both BroMenn Regional Medical Center and Eureka Community Hospital are available to many organizations, groups and clubs for meeting space. These meetings educate community members on a variety of health related issues and encourage community involvement. Examples of groups using BroMenn's facilities include parenting organizations, Mended Hearts, American Heart Association, Mennonite College of Nursing, safe food handlers and Illinois Wesleyan University. BroMenn also provides meeting space for Alcoholics Anonymous and many other self-help groups from the community.

Cost: **\$50,325**

*Sponsorships/Donations*

BroMenn and Eureka Community Hospital are active in their communities and are responsive to several organizations that request assistance. Specifically, the organization has provided financial sponsorships to the Illinois Heart and Lung Foundation and American Red Cross of the Heartland along with many other local organizations.

Cost: **\$128,210**

*Children's Discovery Museum*

BroMenn has sponsored a large display area at the new Children's Discovery Museum to provide education and promote the health and well-being of the children of the community.

Cost: **\$10,150**

### *United Way*

BroMenn holds an annual drive to encourage our employees to support United Way fundraising efforts. Staff time is devoted to the campaign along with budget support. The 2007 campaign resulted in over \$48,000 from employee contributions.

Cost: **\$39,638**

### *Walks*

BroMenn sponsors several of the health-related fundraising walks in this area to help raise awareness and provide education. BroMenn employees also volunteer at these events. Some of the walks we support are American Heart Walk, Diabetes Walk, Alzheimer's Walk, Jingle Bell Run, Arthritis Walk and Relay for Life.

Cost: **\$250**

### *Mended Hearts*

The Mended Hearts chapter is a valuable partner in heart health education in the community. We provide meeting space to them every other month, and also print their monthly newsletter.

### *Women's Health Night*

Women's Health Night is an annual free health event for the women of the community. In addition to sponsoring the event, we provide free screenings, tables of information and education from many of our key service areas.

### *Health Education Network of Central Illinois*

BroMenn facilitates and finances this network which meets quarterly as well as provides continuing education (CE) programming for members. BroMenn also serves as a resource for network members by sharing policies, procedures, and programming with all members.

### *Community Cancer Center*

In a joint venture with OSF St. Joseph Medical Center, BroMenn provides comprehensive cancer treatment in a centralized, convenient location. The center provides many services to its patients, including support groups.

## **Volunteers**

### *Volunteer Participation*

BroMenn promotes and encourages volunteers to become involved in programs and services that are offered to the community. Areas of involvement include blood drives, Life Goes On, Glenn School reading program, adult day care activities and the Women's Conference, A Joyful Journey.

Cost: \$352,050

#### *Clinical Ladder Program*

BroMenn nurses are encouraged to take part in a variety of continuing education activities, as well as lead and teach their fellow employees. Volunteer activities are included in this educational process.

Cost: \$12,000

#### *Health Department IPLAN Committee*

BroMenn employees serve on this local committee which regularly assesses the state of healthcare and human services in the community.

#### *Bloomington Normal Smoke Free Coalition*

BroMenn employees served on this local committee which campaigned and won a public smoking ban in Bloomington and Normal effective January 1, 2007.

#### *Executive Leadership and Director Volunteerism*

BroMenn's executive leadership volunteers in community-wide civic organizations such as McLean County Chamber of Commerce Board of Directors and various committees, McLean County United Way Board of Directors, YWCA Board, Salvation Army Board, and several others. In addition, many directors throughout the organization are active and participate in a variety of professional, civic and community activities.

### **Education**

#### *Graduate Medical Education (GME) Program*

Neurosurgery and family practice residents are educated at BroMenn in programs that include working directly with patients in surgeries and in a Family Health Clinic. The Family Health Clinic provides access and subsidized care to entire families regardless of ability to pay. As McLean County's only

residency program, BroMenn's GME curriculum ensures that a continued source of new physicians will be attracted to the Bloomington/Normal area.

Cost: \$314,544

*A.E. Livingston Health Sciences Library*

BroMenn Regional Medical Center operates the only dedicated health sciences library in the area. It is utilized not only by the physicians, nurses, residents and interns within the hospital, but also by students from the various medical degree programs at Illinois State University, Illinois Wesleyan University and Heartland Community College.

Cost: \$178,355

*IS Education Programs (IS) & Human Resources (HR) Education Programs*

BroMenn Information Systems staff provides comprehensive computer training to employees, nursing students and to physician office staff. BroMenn HR staff offers many classes intended to enrich all employees, including topics such as continuous quality improvement (CQI) methods, statistics and supervisory skills. In addition, the HR staff provides community organizations education on interviewing, access to HR representatives and ongoing high school career development and job seeking skills.

*Wound Healing Center*

BroMenn Center for Wound Healing and Hyperbaric Medicine provides CE and CME programs to healthcare professionals and facilities throughout central Illinois.

*Emergency Department Education of Emergency Medical Services (EMS) Personnel*

The education coordinator in BroMenn's Emergency Department provides CPR education and certification to all EMS personnel in McLean County. In addition, this individual is the coordinator of the American Heart Association's (AHA) Family and Friends community CPR education program, which was piloted at BroMenn.

## **Research**

### *The BroMenn Institutional Review Board*

Through its BroMenn Institutional Review Board, BroMenn supports 53 active studies, including topics from nursing, Certified Registered Nurse Anesthetist (CRNA) clinical studies, as well as master's degree research topics, such as chaplaincy, human resources, and other non-direct clinical issues.

Identifiable Costs: **\$21,250**

## **Subsidized Health Services**

### *Physician Practices for Underserved Areas*

BroMenn subsidizes, through BroMenn Physician Management Corporation, the operations of several clinics in underserved rural areas. Specifically, the organization has physicians practicing in Lexington, El Paso, Roanoke, Eureka, Fairbury and LeRoy. These practices offer access to healthcare services for members of those communities.

Cost: **\$3,168,629**

### *Emergency Room*

BroMenn Regional Medical Center is a Level II Trauma Center and an Emergency Department approved for Pediatrics, recognized by the Illinois Department of Public Health. Eureka Community Hospital has the only emergency room in Woodford County, available all day and all night, seven days a week.

Cost: **\$1,415,911**

### *Pediatrics*

BroMenn offers a pediatrics unit for children who need specialized care and extra-special attention. Our Family-Centered Care program recognizes that excellent patient care also includes being there for the parents of pediatric patients.

Cost: **\$550,764**

### *Mental Health Services*

BroMenn operates a 28-bed mental health unit and is the only inpatient unit in McLean County. The unit provides a safe, therapeutic environment for those experiencing emotional trauma or psychiatric emergencies. Each treatment

program is completely individualized, and patients work with a multidisciplinary team of psychiatrists, mental health nurses, psychologist, social workers, expressive arts therapists and clergy. The programs are designed to maximize the patient's chances of a prompt, successful return home.

Cost: **\$615,851**

### *Behavioral Health Services*

BroMenn Healthcare subsidizes the operations of an outpatient counseling practice, Twin Cities Behavioral Health (TCBH). TCBH provides sliding fee or reduced rates for patients who need financial assistance.

Cost: **\$384,566**

### *Community Wellness*

#### *Screenings*

BroMenn Women's Center and Community Wellness offer various screenings to the community at low or no cost. These screenings include bone density, blood pressure, and community cholesterol/glucose screenings, among others. The screenings are often targeted to specific populations. Eureka Community Hospital offers free blood pressure screenings every month, various free screenings at their annual Women's Health Night, and occasional free men's health screenings.

#### *Community Wellness classes*

An array of wellness and exercise classes is available to the community through Community Wellness Services. Topics focus on general issues, such as heart health and nutrition, but also include some more targeted issues such as arthritis, skin care, and living with multiple sclerosis. They also offer ongoing yoga, tai chi and Pilates sessions. Eureka Community Hospital offers aerobics classes on a regular basis and the Family Health Clinic holds free classes through Community Wellness.

#### *CPR/First Aid classes*

Both BroMenn Community Wellness and Eureka Community Hospital offer CPR and first aid education to the community. Classes include a pediatric Heartsaver course and Healthcare Provider certification.

### *Community Wellness Health Fairs*

BroMenn Community Wellness organizes on-site health fairs for local businesses. These fairs provide information and staff to answer questions from many key service areas of the hospital, and often include free screenings for such things as cholesterol, blood pressure, pulmonary function, body composition and others. Eureka Community Hospital also participates in various community health fairs.

### *Community Compact*

BroMenn has been involved for many years with the 6<sup>th</sup> Grade Community Compact initiative of the University of Illinois Extension office. The purpose of the program is to introduce 6<sup>th</sup> graders to possible career choices. Our Community Wellness Department works with the classroom we are assigned to teach the students interactively about healthcare careers.

### *Special Events*

BroMenn holds a few high-profile events throughout the year to raise awareness and provide education to the community. These events include, among others, "A Joyful Journey," a seminar focusing on women's health issues; and "Paint BroMenn Pink," a month-long breast cancer awareness initiative for both employees and patients.

Cost: **\$104,596**

### *Diabetes Services*

A complete education program is available for patients to manage their diabetes. Diabetes Services has received the American Association Recognition Certificate for quality, both at BroMenn Regional Medical Center and Eureka Community Hospital. The services include individual or group diabetes self-management education sessions; diabetes education and support group meetings, held monthly; "The Glucose Monitor", a newsletter with helpful information; Diabetes Update, an annual information seminar; and community education, including health fairs and other health-related education events.

Cost: **\$154,261**

### *Hospice*

Our hospice program seeks to improve the quality of life for those patients with a terminal illness, for whom the goal is comfort rather than cure. BroMenn Hospice Services seeks to achieve this goal by preventing and/or controlling pain and related symptoms; allowing the patient to be in control of his/her

choices, with an emphasis on quality of life; helping the family participate in caring for their loved one at home; providing emotional/spiritual support for the patient and family, and later providing bereavement services to family members, and offering a full scope of health care services to each patient and family.

Cost: **\$549,504**

#### *Addiction Recovery Unit*

The Illinois Institute for Addiction Recovery (IIAR) offers free assessments 24 hours a day, seven days a week. It also provides corporate services to businesses/employers with assistance for employees to resolve problems before job performance is affected and/or professional help for work/life issues in up to three, free, brief assessment and referral sessions. The IIAR also provides free education & training on addiction-related issues to school and community groups.

#### *Community Health Care Clinic*

BroMenn provides both financial and volunteer staff support to the Community Health Care Clinic, a free clinic for the working, uninsured poor. Our organization is also the sole provider of information systems support to the clinic, as well as the space that the Clinic occupies. The amount of care provided directly by the hospital to clinic patients is over \$1 million annually and is included in the \$1,692,191 identified as the cost to provide charity care.

#### *Memory Clinic*

BroMenn Family Clinic operates a free clinic in cooperation with SIU School of Medicine to identify and assess Alzheimer's Disease.

#### **Bad Debts**

The bad debt expense resulting from the extension of credit for services the hospital provided for which payment was expected but not received.

Cost: **\$7,678,847**

#### **Other Community Benefits**

*Chaplaincy Services & Pastoral Education*

### *Clinical Pastoral Education*

BroMenn's Spiritual Care Services department provides Clinical Pastoral Education (CPE), graduate level theological and professional education for ministry. In CPE, theological students, ordained clergy, members of religious orders and qualified laypeople minister to people in crisis situations, while being supervised, in order to develop skill and pastoral identity. These CPE students can then go back to their own congregations to put their new knowledge and skills to use in their communities.

### *Delegate Church Relationships*

Through its Spiritual Care Services department, BroMenn employs a Director of Church Relations whose job is to act as a resource and liaison to the 80+ member churches of the Brokaw-Mennonite Association. Pastors and delegates from these churches are provided with health education materials to share with their congregations and work closely with BroMenn to plan spiritually-rooted community events, such as the annual Faith & Health Conference. The Director of Church Relations also helps to support the efforts of Parish Nurses in the region by providing periodic educational programs and networking opportunities.

Cost: **\$513,233**

### *Adult Day Services*

BroMenn provides the only medically-based adult day services in the community. It is an invaluable service to both working families and full-time caregivers who need help caring for older adults who are not ready for skilled nursing facilities.

Cost: **\$439,704**

### *Women's Center services*

The Women's Center holds Open Forums and Dessert with the Doctor 10 times per year. The topics are varied and focus on current issues in healthcare.

### *Childbirth Education*

Classes are offered to community members on a regular basis to assist in the preparation for an expected child. These classes are held in our facilities by hospital employees.

### *Normal Township Seniors Program*

BroMenn Community Wellness provides a series of free seminars to the Normal Township Seniors Program on topics of interest to older adults. The seminars are presented by physicians or other clinical experts.

#### *BroMenn Foundation*

The BroMenn Foundation raises funds to support the programs and services of BroMenn Healthcare. In 2007, the Foundation gave approximately \$300,000 to the Hospital in grants to improve nursing education, expand GEM program, enhance cardiovascular services, provide hospice care, educational brochures for patients regarding ortho-rehab and low-cost car seat to new parents to ensure that their babies have a safe place to ride in the car. The Foundation provided community seminars on estate planning topics like powers of attorney, living wills, durable powers of attorney and Illinois Health Proxy. These seminars were conducted by attorneys and certified public accountants and were attended by over 250 people. As part of the Foundation, BroMenn Service Auxiliary raised money for BroMenn programs and services and annually makes contributions to other community organizations and causes. The Auxiliary donates funds for faculty/student development & research at Illinois Wesleyan University's nursing program and Illinois State University's Mennonite College of Nursing, and scholarships for students in various health-related fields. Some of the other beneficiaries of the Auxiliary's efforts are the Community Health Care Clinic, the Community Cancer Center, local food pantries and the American Red Cross. The president of the Foundation also contributed her time as a pro bono fund raising consultant to the Community Cancer Center, the Apostolic Christian Nursing Home, IL Hospital Association and the Illinois Symphony Orchestra.

#### *Car Seat Checks*

BroMenn certified car seat technicians volunteer for and staff car seat programs throughout the community.

#### *Low-cost Car Seats*

Through a grant from BroMenn Foundation, BroMenn Women's and Children's Services offer a high-quality, low-cost car seat to all new parents to ensure that all babies have a safe place to ride in the car.

Grand Total: **\$35,789,921**